

5 Whys

I'm always late to work.

Problem Statement

Why does that happen?

1. I get tied up in traffic.

Why

2. I am driving on the interstate at the peak of rush hour.



Why

3. I leave my house late.



Why

4. It takes me too long to pack lunches and get out the door.



Why

5. My pantry is disorganized and I can't find all the things I need to pack.



Why

If this IS the root cause:



Think about: What changes can you make to improve this area?

If this is NOT the root cause:

Continue to ask "Why?" until you get to the root cause.

5 Whys

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1.

Why

2.



Why

3.



Why

4.



Why

5.



Why

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Think about: What changes can you make to improve this area?

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Continue to ask "Why?" until you get to the root cause.